ShadowControl®

Take Charge of Your Backup Images - Onsite, Offsite, and in the Cloud

Backup **Manage** **Replicate** **Recover** **Physical** **Virtual** **Cloud**

Introduction

Every day we create, review, and correlate data. It is structured and unstructured, text and numbers. This organizational data is a growing and changing river. Sometimes organizations and individuals feel that they are drowning in it, or at the very least swimming against the current. And while many companies may offer a rope or life preserver to help navigate today's growing river of data, what organizations really need is a series of flood control gates and a boat.

The Need

The average worker expects that their needed data should be available to them at all times, from any location, and in the proper format. It's not an easy task to provide this level of service. Organizations have come to rely on backup and recovery systems to provide data protection and availability, but this usually means managing the operations for dozens, hundreds, or thousands of Windows and Linux systems. Given these systems are often spread across multiple clients or sites, how can IT administrators properly manage their ongoing data protection and management operations effectively?

The Solution

Arcserve® ShadowControl® is a powerful remote monitoring and management solution for the award-winning Arcserve ShadowProtect®, ShadowProtect SPX and Arcserve ImageManager™ backup and disaster recovery solutions. With complete visibility, users gain peace of mind knowing their backup jobs are running smoothly and that they can quickly troubleshoot and remedy issues before business continuity is compromised. Additionally, they can push installs of the latest ShadowProtect or SPX clients to unprotected Windows or Linux endpoints quickly and easily, all from the ShadowControl management console.

Capability Overview

Management from a Single Console: From a single web-based console ShadowControl manages Arcserve ShadowProtect, SPX, and Arcserve ImageManager on endpoints across the entire managed network, from individual sites to multiple disparate locations. Views include endpoint type, license status, and backup jobs status. Console driven actions include job setup, agent deployment, and license generation.

Reports and Alerts: Administrators can set alerts to notify of a change in endpoint status. Rules can be applied to all endpoints or user defined rules can be applied to specific endpoints. Users can also schedule and receive daily, weekly, or monthly status reports on endpoints, the entire environment, or environment subsets.

Push Installation and License Management: ShadowControl quickly and easily pushes the latest installs out to unprotected Windows or Linux endpoints. This includes discovery, push installation, and license activations. Perpetual license product keys or MSP product keys can also be applied to launch automatic license activation.

Policy-based Backup Management: ShadowControl allows users to create a single backup policy that can be assigned to multiple SPX endpoints, to a single machine, or a group of machines. With the free Arcserve Plug-in, ShadowControl also integrates directly into hypervisor management tools such as VMware vCenter or Microsoft System Center, allowing backups to be managed and monitored directly from the hypervisor management console itself.

Features and Benefits

Features	Benefits
Single Console Operation	A global view of all protected endpoints is provided from a single, web-based console, which monitors backup jobs, deploys agents, activates licenses, and generates reports
Remote Endpoint Monitoring	Summarizes endpoint data and allows users to drill down to find details , such as endpoint type, license status, managed folders, and backup jobs
CSV-based Discovery	Administrators can choose to use a .CSV list of IP addresses for discovery of physical and virtual endpoints.
Remote Endpoint Organization	Administrator can organize endpoints into logical categories and subcategories based on company or department name, physical location, hardware type, reporting needs, or other shared traits for easier oversight.
Push Installation	Quickly and easily pushes out installs of the latest SPX or ShadowProtect versions to multiple unprotected Windows and Linux endpoints. Enables automatic license activation of newly installed agents.
Backup Policy Management	Allows the creation of a single backup policy that can then be assigned to multiple SPX endpoints at once, to a single machine or to a group of machines. A default job can be assigned to automatically execute backup job configurations.
Configurable Alerts	Can define specific rules to trigger email alerts when a change in status occurs for each endpoint (Good, Warning, or Critical). Users may choose to apply single rules to all endpoints or define multiple "rule policies" assigned to endpoints based on any specific criteria.
Alerts with ITSM	Users can also feed ShadowControl alerts directly into a system management tool with IT Service Management (ITSM)—this lets you generate a notification email either when an endpoint status changes or anytime a ShadowControl alert triggers.
Hypervisor Integration	VMware vCenter and Microsoft System Center users can tightly integrate ShadowControl directly into their virtual environments to manage and monitor backups directly from the hypervisor management console. One click can transition to the ShadowControl console when more detailed information is needed.
Customizable Reporting	Users can schedule and receive daily, weekly, or monthly status reports on individual endpoints, the entire environment, or a subset of the environment. This includes endpoint details as well as storage statistics.
OS Support	ShadowControl supports the same Windows operating systems and Linux distributions that are supported by ShadowProtect and SPX.

Take the Next Step

Find out more at arcserve.com
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About Arcserve

Arcserve, a global top 5 data protection vendor, provides the broadest set of best-in-class solutions to manage, protect and recover all data workloads, from SMB to enterprise and regardless of location or complexity. Arcserve solutions eliminate complexity while bringing best-in-class, cost-effective, agile, and massively scalable data protection and certainty across all data environments. This includes on-premises, cloud (including DRaaS, BaaS, and Cloud-to-Cloud), hyperconverged, and edge infrastructures. The company's nearly three decades of award-winning IP, plus a continuous focus on innovation, means that partners and customers, including MSPs, VARs, LARs, and end-users are assured of the fastest route to next-generation data workloads and infrastructures. A 100% channel-centric organization, Arcserve has a presence in over 150 countries, with 19,000 channel partners helping to protect 235,000 customers' critical data assets. Explore more at arcserve.com and follow @Arcserve on Twitter.